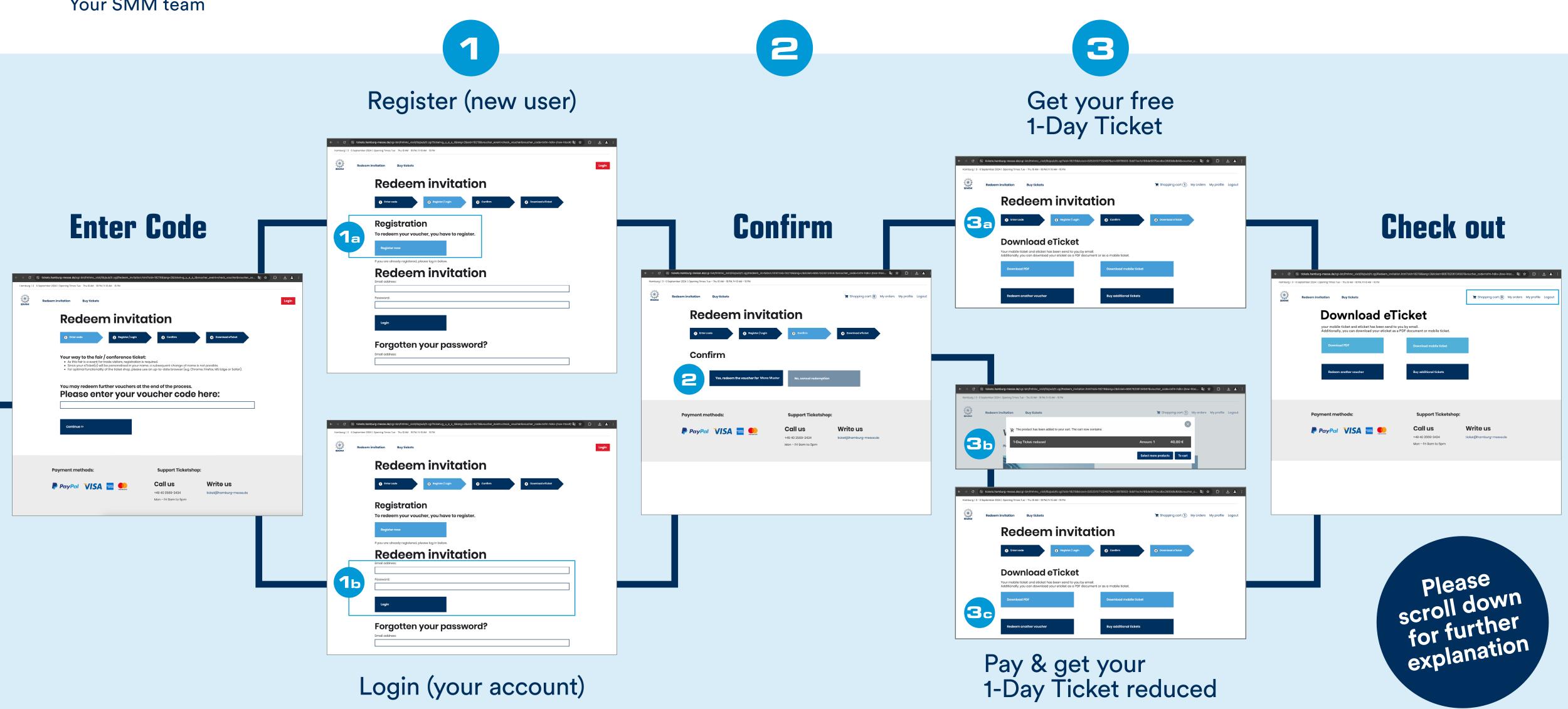


### Dear visitor,

The process for redeeming your invitation or voucher code only requires three steps. If you do not yet have an account in our Ticket Shop, you will be asked to register first before you can redeem your ticket. This guide will conveniently walk you through all the steps and ensure you have a smooth experience. We look forward to welcoming you at SMM.



Your SMM team



### **Enter code**

Visit the **SMM ticket shop** and enter your invitation or voucher code in the blank space. Then click on "Continue".

# 1 Register (new user)

You're here for the first time? Please register and note: You have to confirm your registration via email. Please check your spam folder! At busy times it may take up to 2 hours to get the confirmation per email.

# 1b Login (your account)

You're already registered? Please insert email address and password. Then click on "Login". If you forgot your password, please also check your spam folder for the email with further instructions.

# **Confirm**

Correct name? Then click on "Yes,...". Not sure? Then click on "No,...".



## Get your eTicket for free admission

Congratulations! The process was successful and your ticket has been sent to you by email. On top of that, we offer you the possibility to download.

## Get your eTicket for discounted admission

Your ticket is displayed correctly? Then click "To cart" to benefit from a reduced rate.

Check invoice, payment method and order summary. Please click "Continue to invoice personalisation".

## Get your eTicket for discounted admission

Congratulations! The process was successful and your ticket has been sent to you by email. On top of that, we offer you the possibility to download.

### **Check out**

Check your order. All your finalised orders can be found here in your account.

